

A Message to our Customers – Our Response to COVID-19

To our valued customers,

Like you, we continue to monitor the rapidly changing situation around COVID-19. Our team understands the concern and uncertainty caused by this. The health and safety of our employees, customers, and community has and will always be our top priority.

Demand on safes is high right now, and many of our suppliers are reducing production. But we have a good inventory of safes and will be able to get you one quickly.

In order to serve you in the safest possible environment we encourage:

- **CONTACTLESS ORDERING** – Please **call, email, or go online** to place an order.
- **CONTACTLESS DELIVERY** – If you wish, we will deliver your new safe and place it in your garage as a **temporary location**. No need for you to be in the same room at that time. You can then sanitize it after we're gone and begin using it immediately. When circumstances are safer in the future, we'll simply return and place your safe in the **permanent location** that you request – at no additional charge!
- **IN HOME DELIVERY** - We are still offering in our usual **fast, free in-home delivery**. Our delivery crews are symptom free and have been practicing enhanced sanitation protocols such as wearing gloves and practicing social distancing. We will wipe down your safe before bringing it into your house and placing it right where you want it.
- **INCREASED CLEANING** - We have implemented enhanced cleaning procedures in our showrooms, following CDC and public health guidance. But for your safety and ours, we urge you to take advantage of our **website, email, and phone**. If there is a particular safe that you're interested in, we'd be happy to make a personalized video tour for you.

We are committed today, tomorrow and in the future to continue to be your most dependable safe retailer so that you can continue living life on your terms. Thank you for your loyalty and support.

We hope you and your family stay safe and healthy!